From: Burt Schmitz

To: Microsoft ATR

Date: 1/23/02 10:08am

Subject: Microsoft Settlement

Sir:

I am sending earlier this message in re support of the Netscape suit against predatory Microsoft and Bill Gates business practices.

Burt Schmitz ???????????

7479 Bollinger Road Cupertino, CA 95014-4332 11 November 1999 408-252-4724

Letters to the Editor:

In rebuttal to Luther Gipson's attack (Merc. News, 11 November) on Judge Penfield Jackson's defense of me from the predations of Microsoft, let me point out it isn't Bill Gates or anyone else's wealth; it is the computer-destructive content of Microsoft's ill conceived, poorly-developed, untested foisting of destructive junk software on we computer users. I am not alone; the derisive parodies that float around the E-mail world ridiculing the Microsoft technology and destructive non-performance are legion.

One year and six months ago [June 1998], after not allowing the outside world into my computer for years, I surrendered. On the advice of a friend, I went Microsoft and his Explorer. Within two weeks my comuter internal software had been destroyed by continuous destructive failures. I threw him off my system...and will not let anything tagged Microsoft or Bill Gates back near my computer...if I have to defend myself at the door with a shotgun!

Within a month, my friend's recommendation proved totally destructive of HIS computer...the sequence of disasters eventually resulting in physical destruction of his hard drive.

I have a friend in Alburquerque whose computer is continuously down because her system is one of Bill Gates' ersatz-wonderkind; she is not computer-literate, and is continuously being bombed by the Microsoft junk. She doesn't know where to turn; her user group props her up weekly.

An analogy; Bill Gates has, whenever competition has shown a worthwhile innovation, copied it, rushed to market ahead of testing and debugging,

much like an auto manufaturer copying and rushing an ill-conceived auto design out to the public before a small town garage can test, perfect, and market its superior innovation.

My son works in a large institution where they once had two computer systems; one Microsoft and one Apple. The people forced to use the Microsoft system hated it, the users of the Apple system loved it...and it was never down. Bill Gates predatory business practices resulted in elimination of the Apple system.

Judge Jackson's decision was relatively mild.

Nineteen governors can't be wrong.

'Nuff said?

Burt Schmitz Cupertino